



SiteRemote 5

Remotely monitor and manage your public computers, kiosks, tablets and displays. Digital Signage and Content Management included.

Try it for free at www.siteremote.net

Trial version of the SiteRemote Server Software is available **upon request**.



Server Architecture

What is SiteRemote?

SiteRemote is a feature-rich server platform for

- Remote Monitoring & Reporting
- Remote Management & Administration
- Digital Signage & Content Distribution

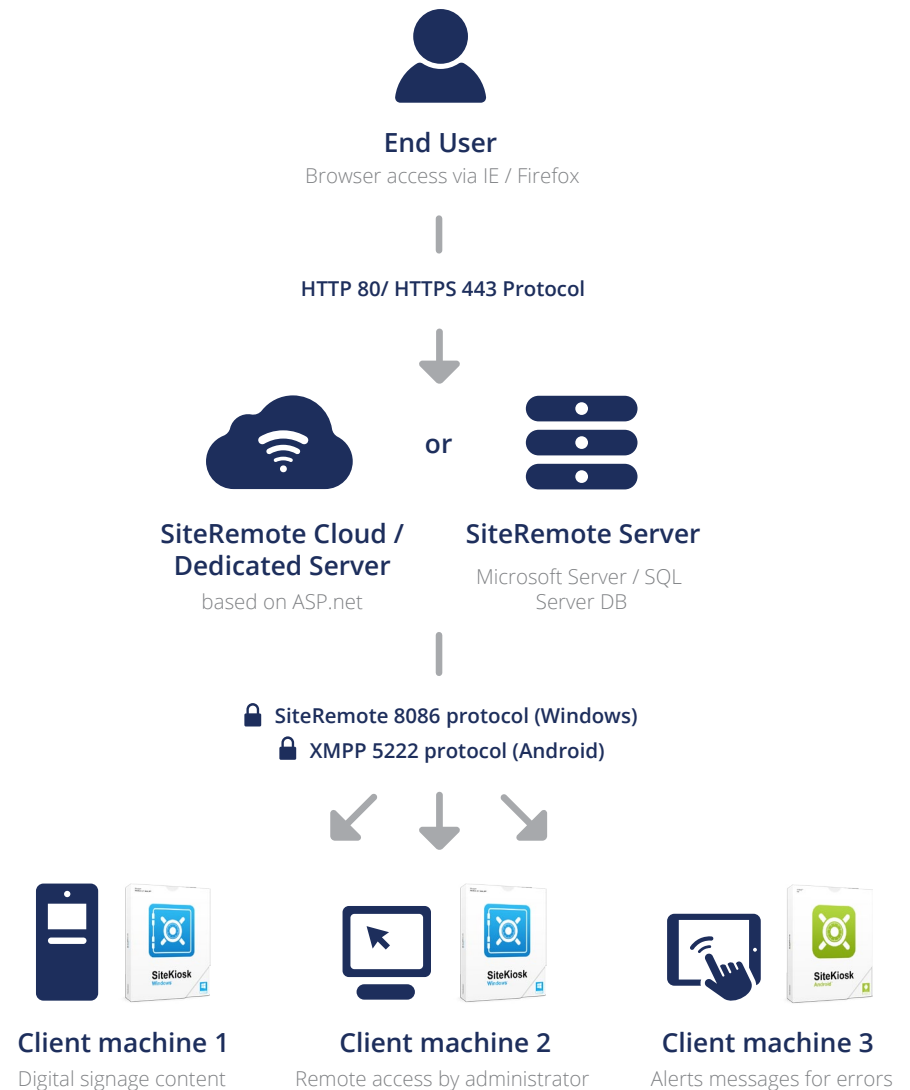
SiteRemote provides monitoring and remote maintenance solutions for Windows and Android based systems.

SiteRemote Server is based on Asp.net/IIS and runs on Microsoft Windows Server and Microsoft SQL Server as the database. SiteKiosk has to be installed on the kiosk/PC client.

Open your browser and login to your SiteRemote account to check the status of your client machines and to perform remote maintenance. New media content and updates can also be distributed from your SiteRemote account to all selected clients regardless of their location.

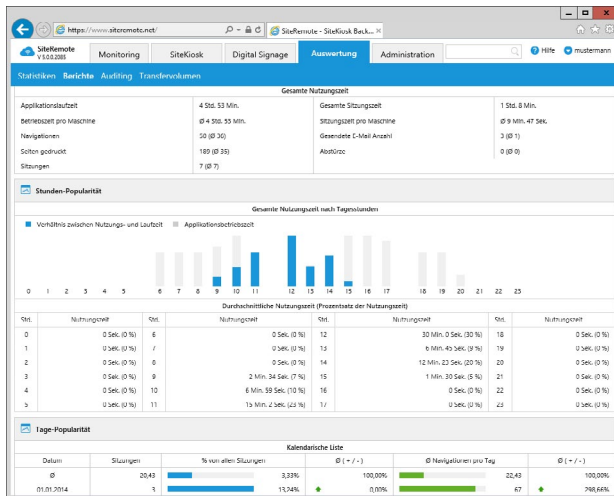
Our cloud service at www.siteremote.net is the subscription model for small to mid-size deployments. For larger deployments, a dedicated server managed by PROVISIO can be leased or a license for the SiteRemote Server software can be purchased for in-house deployments.

The SiteRemote user interface supports the following languages: English, German, French, Russian and Spanish. Other languages can be added if you purchase and manage your own SiteRemote Server installation.

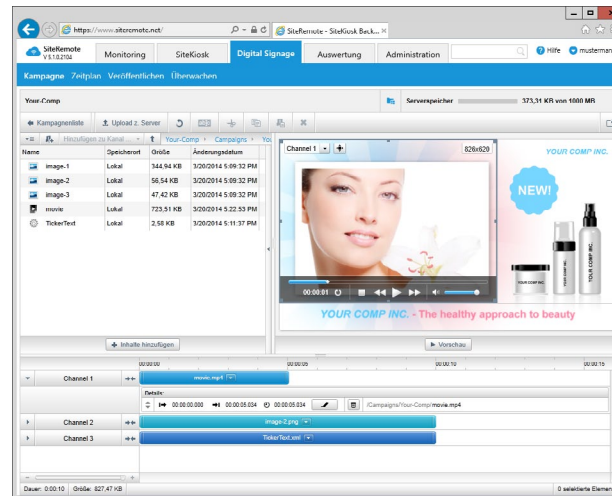


SiteRemote Overview

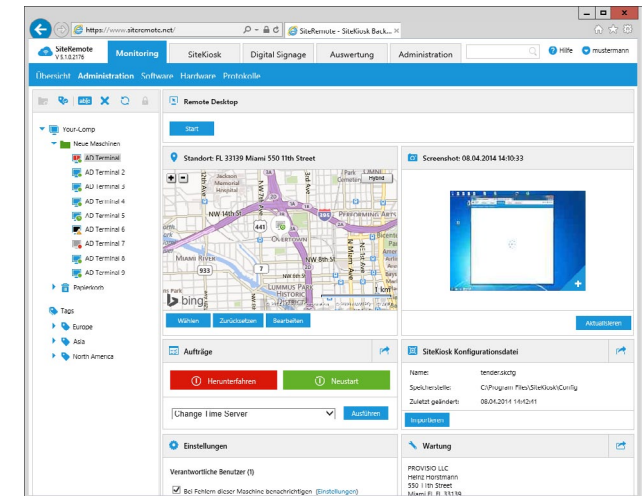
Remote Monitoring & Reporting



Digital Signage & Content Distribution



Remote Management & Administration



- Reports include usage data, session time, sales figures and other useful data
- Client log files for troubleshooting / Real time statistics (usage, sales, etc.)
- Software and hardware information / Performance data (network traffic, CPU load, temperature)
- Heatmaps for usage analysis of web interfaces

- Predefined jobs for common tasks
- Digital signage, manage and publish media content for displays
- File management and transfers to clients
- File Synchronization

- Remotely change configuration files and other content updates
- Remote desktop access via UltraVNC also in NAT environments
- Screenshots of client desktop
- Remote monitoring and error analysis
- Alert system via SMS or email (e.g. toner low, disk full)
- Send commands and jobs to machines
- Define batch jobs for individual machines and machine groups

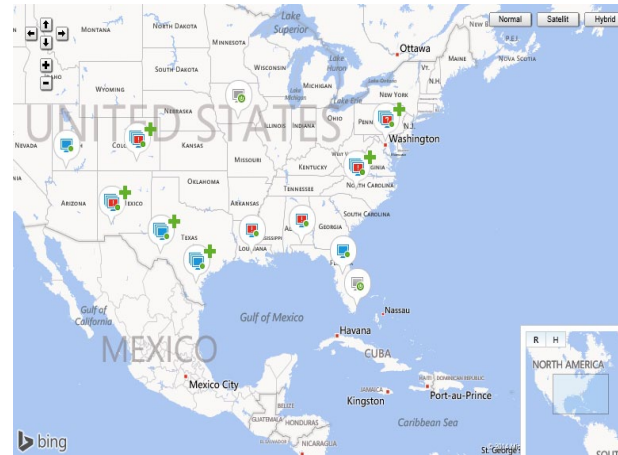
Application Scenarios

Content Management



Publish information like local news, facility maps or product information. All you need is a computer with Internet connection and a browser to login to your SiteRemote account.

Remote Administration



The remote administration and monitoring features of SiteRemote provide easy-to-use and cost-effective solutions for large projects. This also allows the administrator to deploy error-free kiosks in offsite locations without the need for local IT Specialists. SiteRemote provides alerts of system critical errors as well as other conditions like low toner so that maintenance can be performed without requiring an end user to report the issue.

Digital Signage



SiteKiosk and SiteRemote is the ideal digital signage solution for retail stores and other public locations. From a central station every monitor in every market can be individually controlled at any time. The hardware requirements are straight forward and not system dependent. A regular browser and PC workstation are suitable to control the displays. The simple structure and easy-to-use interface make SiteRemote optimal for uploading and playback of various content formats.

Program Details

Supported browsers
for SiteRemote Cloud &
SiteRemote Server Software



Lease or Purchase	Cloud (lease)	Dedicated Server (lease)	Server Software (purchase)
Supported clients	Windows & Android	Windows & Android	Windows & Android
License fees	annual	annual	one-time
Typical size of teams	small teams (<100 machines/clients)	larger teams (>100 machines/clients)	larger teams (>100 machines/clients)
Server	PROVISIO server	dedicated hosted server incl. backups and OS updates	your server
Branding	PROVISIO	your logo	your logo
Windows server settings	no access	Customizable upon request	full access
Updates	automatically & free	by request & free	manually & fee required

Lease or Purchase	30-Day Trial	Annual Plan	Dedicated Server	Standard	Business
Product-ID	n/a	37973089	37851295	37851290	37851291
Unrestricted use of all SiteRemote features	30 days	12 months	12 months	unlimited	unlimited
Number of manageable clients	50	1 per plan	unlimited	unlimited	unlimited
Transfer volume per terminal	100 MB per terminal	1.2 GB per terminal	100 MBit/s per server*	customizable	customizable
Storage space per team	1 GB per team	1 GB per team	500 GB per server*	customizable	customizable
Alerts	10 SMS	40 SMS	customizable*	customizable*	customizable*
Free technical support	✓	✓	✓	12 months	12 months
Max. number of teams	1	1	unlimited	1	unlimited
Replacement of SiteKiosk client machines permitted	✓	✓	✓	✓	✓
Fixed term contract, no automatic renewal, no cancellation periods	✓	✓	annual terms, auto renewal, 3 month cancellation notice	n/a	n/a

* Individual upgrades of features can be requested.

System Requirements

Server (Purchase)

Server Software

- Windows Server 2008/2012 32/64 bit (also Small Business)
- IIS 7/7.5/8/8.5
- .NET Framework 4.5.1
- MS SQL Server 2005/2008/2012/2014 Express/Standard/Enterprise
- SMTP Server
- SSL Certificate

Server Hardware

Modern Server Hardware

- Minimum 2.5 GHz
- Minimum 2 GB RAM
- Minimum 50 GB free hard drive space (10 GB per 100 machines)

Reference system (www.siteremote.net)

- Quad core 2.3 GHz
- 8 GB RAM
- 3 TB Hard Drive

Other Requirements

- [Firewall configuration](#)
- Static IP and DNS for the Server
- SMS-Provider: Gateways (www.mobilant.de, www.clickatel.com)

Cloud (Lease)

You only need a computer with Internet connection and a browser (IE 9 or higher, Firefox 15 or higher) to use SiteRemote Cloud to manage your machines.

More Information at www.provisio.com